

Qualitative measures:			Key to direction of travel:			
Positive	Similar	Negative	Increase 10% or more	Similar	Decrease 10% or more	

Benchmarking		
(Updated Mar-19, using 17-18 data)		

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	% change from prev. period	% change from same period prev. yr	DoT	12-mnth avg	12-mnth max.	%?	SN	ENG	SE region	Target 17-18	Target 18-19	Target 19-20	Commentary (Apr-20):
EH1a	Number of Early Help Assessment (EHA) started in the month	Sharon Hawkins	Sean Holehouse	Children and families benefit from an early help offer that is rooted in a good understanding of their needs.	99	161	127	205	122	113	125	↑ 11%	↑ 108%		118	205	--	-	-	-				Since June 2019, the Early Help pathway has been streamlined with the introduction of the Early Help Hub, which triages new direct referrals and decision making is aligned with the MASH. An Early Help Dashboard is being developed to track the Early Help Pathway so that referral rate, hub decision and service/team destination for EHA's started within the current receiving x3 locality EH, EH Hub Rapid Response, Family Partnership & Inclusion & Diversions teams. Dashboard is now scheduled to go live from May/June due to delays caused by COVID-19.
EH1c	Number of Early Help Assessment (EHA) completed in the month INCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for adult family members where a need for support is identified.	192	322	232	175	224	280	272	➡ -3%	↑ 71%		226	322	--	-	-	-	288	336	TBC	Early Help Assessments are completed by Early Help Hub Rapid Response, Locality Early Help & Inclusion, Family Partnership & Diversion Teams on the 'whole family' and adhere to the Families Matter principle of a Family Lead Professional co-producing an assessment (& plan) & co-ordinating a TAF approach with the family to meet identified needs, prevent escalation and promote family self-help.
EH1b	Number of Early Help Plans (EHPs) opened in the month (includes EHPs completed, and those still open at end of period)	Sharon Hawkins	Sean Holehouse	Children and families benefit from early help plans that meet their presenting needs.	221	288	196	153	184	205	331	↑ 61%	↑ 167%		211	331	--	-	-	-				Early Help Plans are completed by Early Help Hub Rapid Response, Locality Early Help & Inclusion, Family Partnership & Diversion Teams on the 'whole family' and adhere to the Families Matter principle of a Family Lead Professional co-producing a plan & co-ordinating a TAF approach with the family to meet identified needs, prevent escalation and promote family self-help.
EH14b	Number of Early Help Assessment (EHA) completed, EXCLUDING adults aged 21+	Sharon Hawkins	Sean Holehouse	Assessments are completed for a children where a need for early help support is identified..	145	229	172	153	166	190	191	➡ 1%	↑ 84%		161	229	--	-	-	-				Early Help Assessments are undertaken holistically with a child 'lived experience' focus and within the Locality EH teams are mandated to use the Outcome Star tool with individual children (age appropriate) to support engagement and strength based practice.
CIN5	Number of all Children in Need (CiN) (including Child Protection (CP) / Looked after Children (LAC) / Care Leavers	Sharon Hawkins	Stuart Webb	Children and families receive support safely, at the right threshold and in a timely manner; supported by the interface between Early Help and Social Care.	2728	2656	2577	2577	2437	2367	2310	➡ -2%	➡ -3%		2646	2976	--	-	-	-				
LSCB17a	Percentage of 16-17 year olds NEET or whose activity is not known	Denise Edghill	Debbie Blythe	Young people benefit from an effective work to engage them in education, training and employment.								- n/a	- n/a	▼	6.8%	6.8%	--	-	-	-				
YO2	Number of first time entrants to the Youth Justice System per 100,000 10-17 year olds in period	Denise Edghill	Debbie Blythe	Young people are appropriately diverted from entry into the criminal justice system through the local diversion / prevention offer.						tbc	tbc	- n/a	- n/a	▼	-	0	-	417	327	256				
FM011	Families attached per quarter	Sharon Hawkins	Sean Holehouse	Families benefit from a robust local Troubled Families offer. (Families Matter)						tbc	tbc	- n/a	- n/a	▲	100	110	--	-	-	-				The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency. Our attachment target is 223 families to be worked with (discreet target for 2020/21). 71 additional families were attached during the last month.

FM012	Payment per result (PBR) claims attached per quarter	Sharon Hawkins	Sean Holehouse	Family engagement in the Families Matter programme translates into PBR, for further investment into the programme.						tbc	tbc	-	n/a	-	n/a	▲	119	153	--	-	-	-											<p>The targets for 2020/21 have been revised to account for the Coronavirus Public Health Emergency. A national lockdown was introduced on 20th March 2020, which has impacted on the contact and referral routes into Early Help. However, staff continue to work with any family requiring support.</p> <p>The revised attachment target can be achieved through existing attachments over and above the previous target (of 2230)</p> <p>The new target of 371 PBR, assuming a 40% conversion rate, would require an attached cohort of around 928 families. We are current tracking 769 families, which means a further minimum attachment of 159 attachments is required - 20 per month (or around 5 per week) between now and December 2020, to allow tracking of outcomes and claims to be submitted by March 2021.</p> <p>Additional attachments can be made by reintroducing wider Children's Services activity back into the cohort (coding issues to be addressed), introducing ECHO</p>
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